

YVONNE M. KING

[LinkedIn](#) [GitHub](#) [Portfolio](#)

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SUMMARY OF SKILLS

Certifications— CompTIA Project +, CompTIA A+, SLCC Web Development, ITIL Foundation
Web Development and Design—Understanding of Web Hosting, cPanel, FileZilla, Git, Photoshop, WordPress
Programming and Markup Languages— HTML, CSS. Beginning Knowledge of JavaScript
Customer Service and Office Skills— Account Management, Client Retention, Microsoft Office Applications

PROFESSIONAL EXPERIENCE

HUNTSMAN MENTAL HEALTH INSTITUTE, *PRN (Part Time) Communication Specialist* (Aug 2020-Present)

Salt Lake City, UT

- Answer and route incoming calls to appropriate personnel within hospital while maintaining HIPPA compliance.

BRUGES, *Part Time, Food Prep* (Nov 2019- Jan 2020, Aug 2020-Present)

Salt Lake City, UT

- Take phone and in person customer orders, prepare food.

FREELANCE, *Web Design/Developer* (Dec 2019-Present)

Salt Lake City, UT

- [Wildland Gardens](#) – Salt Lake Community College internship project collaborated with two other students through Git and GitHub. Built from a Bootstrap template and uploaded to Bluehost.
- [Be Delicious](#) – WordPress ecommerce page (in progress) built with the premium Flatsome theme, and WooCommerce.
- [Hope Healing Happiness](#) – Complete website redesign. Created mock-up and new logo in Photoshop. Website written originally in HTML, CSS, and JavaScript; final website created through Vistaprint. See HTML version on [GitHub](#).
- [Taj Leggs](#) – HTML website built for a new therapy practice.
- [Antique Garden Tractors](#) – WordPress classifieds page built with a premium theme and connected to a regular WordPress blog. Photo editing and logo creation through Photoshop.
- [Personal Portfolio](#) – Created with HTML, CSS, JavaScript, and PHP. Page was originally created for an ongoing project assignment through Salt Lake Community College’s Web Development program. Mockup and main image created and edited through Photoshop. Uploaded to DreamHost.

SAi, *Software Technical Support* (Sept 2019-July 2020)

Salt Lake City, UT

- Answer technical application questions for the Flexi software, such as color management, licensing, tool usage, and printer/cutter network connections; maintain a professional and courteous attitude while helping clients
- Assist with software development through software testing, trouble shooting and bug reporting
- Provide some graphic design help to new customers as, such as showing how to rasterize and/or vectorize images, correcting design elements, and adding cut contour lines for print and cut jobs

PIANOWORKS, *Minor Repair and Refinishing* (Jul 2015-May 2019)

Atlanta, GA

- Maintained high quality standards when completing minor repairs on piano casing in preparation of sale or during in-home service calls

EDUCATION AND RELEVANT COURSEWORK

WESTERN GOVERNORS UNIVERSITY, *Bachelor of Science Software Development*, CURRENTLY ATTENDING

Salt Lake City, UT (Online)

SALT LAKE COMMUNITY COLLEGE (WORKFORCE DEVELOPMENT), *Web Development Certification*, November 2020

Salt Lake City, UT (Online)

AXELOS, *ITIL Foundation Certification*, December 2020

CompTIA, *CompTIA Project+ Certification*, September 2020

CompTIA, *CompTIA A+ Certification*, May 2019